## Introduction to CMMI® for Services

## November 7th-9th • San Diego, California

- This offering is for the full SEI-authorized version of Introduction to CMMI for Services course and includes the standard SEI lecture notes and a copy of the CMMI for Services V1.3 book
- CMMI-SVC adapts and extends proven standards and best practices to reflect the unique challenges faced in service industries
- This course enables you to:
  - Determine whether CMMI-SVC applies to your business context
  - Learn effective practices for defining, establishing, and managing service
  - Sustain your improvement
  - Prepare for next steps, such as an appraisal or certification
- This is a three-day class that is scheduled to run from 0730-1630, and requires active participation and attendance. Attendance is reported to the SEI
- The cost is \$1350.00 per student payable by cash, check, or charge.
  Includes training materials/lecture notes, a copy of <u>CMMI for Services V1.3</u>, morning and evening snacks, and an SEI Completion certificate
  - This course can also be taught on-site as a private offering at your company or organization

## **REGISTER NOW!**

- Class size is limited to 25 persons~
   \$1350 per student
   Group discounts available
- To register or if you have questions contact Dan Foster at:

dfoster@pqmassociates.com

